



IN TWELVE MONTHS, VISTAIR GLOBAL LOGISTICS HAS BECOME A MAJOR FORCE IN EUROPE'S AIRLINE INDUSTRY

Vistair's delivery of technical and navigation manuals now serves 280 locations

From a standing-start, Vistair's Global Logistics service has become a major player in servicing European airlines with the delivery and updating of technical and navigation manuals to flight-decks, operations centres, and crew-rooms.

Having launched in April 2010, Vistair's Global Logistics operation now provides a fortnightly service to more than 280 customer locations (including 250 aircraft flight-decks) to deliver manuals and updates.

The Vistair service also provides everything else needed on the flight-deck, including fuel cards and insurance papers.

With a customer base that already includes Jet2, TNT, Thomas Cook, BMI Group, and Flybe, Vistair's Global Logistics operation is based at London Heathrow, where it has a major 6,000 square feet hub for storing, amending, printing, and managing manuals.

The operation has also now opened service-centres at airports in Glasgow, Manchester, East Midlands, and continental Europe – and other new pan-European centres are planned.

After just twelve months, the operation already employs more than 40 specially trained people, and has a fleet of vehicles approved by all airports where Vistair has airside access.

Vistair's Director of Global Logistics, Mark Lynam, was previously the head of European logistics operations for Boeing-owned Jeppesen.

"Given the Vistair approach to providing a seamless service, we intend to become Europe's biggest provider of logistical solutions to meet airlines' needs and to service every flight-deck and crew-room with manuals, updates, and all the other documentation that flight-crews need.

“While a Swiss-based route-manuals provider delivers the navigational data, we get those manuals onto every flight-deck on time – and provide the updating management services”, said Mr Lynam.

ENDS

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Notes to Editor:

- 1. Vistair’s airline and airport safety management systems include:**
 - “SafetyNet”, the web-based airline safety reporting system used by a fast-growing list of commercial airlines and all British military aircraft (RAF, Royal Navy, and the British Army);
 - “Touch”, the comprehensive operations web-based notice management system and portal;
 - “Electronic Flight Operations Manual Services”, the online solution for providing and updating all airline manuals to deliver better compliance, including the manuals system for the latest Airbus A380 super jumbo
 - “Global Logistics Service”, providing delivery of paper manuals and updates to every flight-deck, crew-room, and flight simulator;
 - “Airfield Briefings”, that provides invaluable audio-visual briefings for pilots for individual airports, with voice-recordings by BBC announcers.

- 2. Vistair’s operations include:**
 - Fast-growing HQ at Bradley Stoke in Bristol;
 - A global logistics centre at Heathrow and offices at airports in Glasgow, East Midlands, Germany, and Manchester.

- 3. Vistair’s customers already include:**
 - BMI
 - easyJet
 - Thomas Cook Group airlines (eg, TC Scandinavia, Condor, etc)
 - Aer Lingus
 - City Airline
 - Flydubai
 - Ministry of Defence (RAF, Royal Navy, and the British Army)
 - DHL Air
 - Flybe
 - Ryanair
 - Jet2.com
 - TAG Aviation
 - Netjets
 - Prime Aviation

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